Tax Technology and Transformation

Factsheet

Unlocking the Power of Data and Technology to bring value to our clients

Brief Service Description

Recent and anticipated changes in the tax landscape have driven significant transformation across various industries. As a result, KPMG has invested millions in tax technology across the globe ensuring that both our clients and our teams are able to benefit from these advancements. The changing tax landscape has also required that we think of new ways to approach our tax offerings to assist our clients during unprecedented times and beyond into the future. Our approach is to make use of data, technology and innovation to help tax departments to proactively drive strategies mitigating tax risks, help identify efficiencies and savings opportunities and to improve tax processes.



- Our team has multi-disciplinary skills covering:
- Data management and data analysis
- Tax process and controls automation experts
- Tax specialists (Direct and Indirect Taxes)
- Tax Accounting

Technology and Innovation and the strategic use of AI can distinguish a tax function that is struggling to ‘keep up’ from one that is simply continuing with existing practices, and ultimately to one that is forward looking and actively shaping a strong tax story within and beyond the organisations it functions in. We offer a wide range of tax technology solutions, that have been developed both globally and locally, to support tax leaders and teams in navigating regulatory changes, improving and simplifying processes and strengthening collaboration across tax functions in organisations by unlocking the true value of data.

Key Questions for Your Tax Function

In an increasingly complex and uncertain tax landscape, our goal is to help clients move from reactive compliance to proactive control. We empower organisations to gain greater certainty, strengthen governance over their tax processes, and confidently navigate ongoing technological disruption.

- Are your tax processes robust and audit ready?
- Can you respond to Revenue Authorities efficiently, with clear evidence of end-to-end control? Are you able to monitor and interpret changes in tax regulations in real time.
- Do you have real-time visibility over your tax data?
- Are data sets accurate, are actionable insights readily available to support informed decision making? Can AI help reconcile large data sets, assist with trend analysis and forecasting?
- Is your tax function focused on value creation?
- Or is valuable time still being consumed by manual, repetitive compliance tasks, or can AI tools assist in document extraction from invoices, receipts and contracts to reduce manual input?
- Do you have measurable insights into your tax position?
- Can you easily identify risks, track compliance status and unlock cash savings opportunities?

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Our approach and solutions we provide

We leverage leading tax technology solutions as enablers to deliver our services more efficiently, accurately, and with greater strategic value. By combining deep, real-world tax expertise with best-in-class technology, we help clients modernise and elevate their tax functions through the following services:

- Tax data analytics
- Diagnostic reviews, health checks, and risk reviews to uncover insights and identify potential exposures
- Technology-enabled tax reconciliations
- Streamlined and accurate reconciliations including but not limited to indirect taxes
- System controls and optimization
- Post system implementation reviews & blueprint design to ensure that systems are set up for optimal use and tax application
- Tax process development & automation
- Enhancing efficiency through automation solutions including Robotic Process Automation (RPA) and AI
- Tax Technology-solution implementation
- End-to-end implementation of solutions across both direct & indirect Taxes
- Tax function transformation
- Supporting tax functions with the end goal to modernize current functions and to add more value through technology
- VAT savings reviews
- Using advanced analytics to identify opportunities for cost savings

Most tax technology solutions can be broadly placed into one of four categories:



Insights related solutions

Provide insights into the accuracy of your tax related data, this will help you understand your tax data better so that you are able to identify potential tax risks up-front or identify errors or inconsistencies in tax filings prior to submission thereof.

Benefits:

- Provides insights to help manage tax risks
- Provides insights to identify cashflow and savings opportunities



Compliance related solutions

Help you prepare, or file, tax returns more efficiently, more accurately, or in an automated way. For example, solutions to help prepare automated VAT/ GST returns and income tax returns

Benefits:

- Remove inefficiencies in existing manual processes
- Ensure greater accuracy and / or transparency of tax returns



Process management related solutions

Solutions which help to manage either a specific process or an end-to-end process, by making the right information available to the right person at the right time.

Benefits:

- Generate efficiencies and accountability for decision making
- Ensure clear lines of responsibility
- Share information within the organisation



Platforms/components

Hardware or software solutions which typically are built into Tax Technology software, or which enable or facilitate the automation of compliance.

Benefits:

- Enable or facilitate compliance, insight and process management solutions

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Delivering Success for Our Clients

Behing the Challenge: a client story case study

Scenario

A leading client in the automotive industry experienced the following challenges:

- The tax team was inundated with audits and queries from the Revenue Authority which required substantial amounts of data and explanations from the tax team on tax treatments
- The tax team was having trouble obtaining data required to prepare tax returns from various ERP systems (sub-systems) used in the business
- The tax team did not have the necessary visibility and insights to provide sufficient responses within a reasonable timeframe. This coupled with capacity constraints caused delays to submit the monthly/annual tax fillings together with responding to the tax queries

Our Approach

Working with the client, we extracted data from their various ERP systems to evaluate the tax process and control environment using our insights related solution. We identified system control gaps and weaknesses and with the necessary optimisation could bring forth increased efficiency, increased visibility and faster access to relevant data/information.

The data set was subsequently loaded into our tax compliance related solution to prepare a reconciliation between the VAT/GST returns and the annual financial statements that was required by the Revenue Authority.

We were also able to leverage this data set to respond to queries from the Revenue Authority to confirm the consistent treatment of transactions across the business

Our Results

Relying on one set of data extracted from the client's ERP Relying on one set of data extracted from the client's ERP systems the client was able to:

- comply and timeously submit their monthly/annual tax returns and supplementary declarations required by Revenue Authority
- obtain actionable insights and visibility to respond to queries from the Revenue Authority

Using robust data analytical methodologies provided significant value to the client as they were not only able to respond to the Revenue Authority but also identified strategic initiatives to enhance their overall tax management process. The Revenue Authority released the client's tax refund that was previously withheld due to outstanding tax compliance obligations.

Our sophisticated Tax Technology solutions and specialised data interpretation skills are key differentiating factors enabling us to deliver faster, more efficiently and with the highest level of quality to ensure increased value to our clients.

With faster delivery, more visibility and insights, we are able to increase the overall completeness and accuracy of the tax compliance process.

Contact Us



Madelein Van Zyl
Director
Head of Tax Technology and Technology Transformation
T: +27 82 718 8810
E: madelein.vanzyl@kpmg.co.za



Pieter Naude
Associate Director
T: +27 (0) 82 718 8787
E: pieter.naude@kpmg.co.za

www.kpmg.co.za

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